

BLUE JAY SHUTTLE USER GUIDE

The Blue Jay Shuttle service operates on a fixed-route evening schedule in an area proximate to the Homewood campus from 5:50pm to 11:30pm, seven days per week, excluding University holidays and other dates as determined by the University. During intersession and summer session, limited service is offered. The fleet of vans departs from Brody Learning Commons – seen as the shuttle’s transportation hub – starting at 5:50pm. The shuttles are equipped with TransLoc, a GPS-based real-time transit information system available online or through a mobile device. To view the Blue Jay Shuttle routes and to track the vans, go to <http://jhu.transloc.com> on either a computer or a smartphone. Passengers can also text “bjs [stop#]” to 41411 receive real-time arrival predictions for all routes servicing that stop. TransLoc’s free app is available at www.translocrider.com.

The color-coded routes include marked “flag stops” – safe passenger loading zones – at selected university-owned buildings, off-campus residence halls and commercial/retail locations. **Passengers must be at a designated flag stop and use their J-Card to “flag the shuttle” in order to board route vans.** Drivers are instructed not to deviate from their fixed route except in the case of emergency. All Johns Hopkins affiliates with a valid J-card can use the Blue Jay Shuttle. Passengers may have to transfer to another van (at shared stops or the Brody Learning Commons hub) to complete a trip to their destination, but the fixed routes have been designed to limit the need for transferring. Passengers are expected to carry all personal items, backpacks, grocery bags, etc. on and off the shuttle in one trip so as not to delay the shuttle.

From 11:30pm to 3:45am, the Blue Jay Shuttle reverts to Night Ride only, which is an on-demand, curb-to-curb service to and from locations within the service area. Passengers can request a ride as early as 5:50pm or dusk, whichever is later. While the routes are running, Night Rides will be dispatched only to those who need service to locations not serviced by the fixed routes. Call (410) 516-8700 to request a Night Ride and the dispatcher will provide passenger(s) with an estimated time of arrival.

In the case of severe weather conditions, Blue Jay Shuttle service may be temporarily suspended as circumstances warrant but shall be resumed thereafter as soon as reasonably possible. Notifications will be kept up to date on <http://jhu.transloc.com>, www.ts.jhu.edu, and www.facebook.com/jhutransportation.

TIPS AND TRICKS FOR SUCCESS

1. Stand next to a Blue Jay Shuttle stop sign and have J-Card in hand. Do not wait inside buildings.
2. Flag the shuttle by waving your J-Card as the shuttle approaches. Each passenger is allowed one guest.
3. Check the color coded sign on side of shuttle to ensure correct route.
4. Board and exit shuttle quickly and safely, carrying all personal items onto shuttle in one trip.
5. Alert driver as your departure point approaches. Drivers do not have to stop at every stop unless passengers are waiting or request a drop-off.
6. Be courteous to fellow passengers and drivers.
7. If you would like to suggest additional stops or other improvements, please email bluejayshuttle@jhu.edu.
8. ADA compliant rides can be provided during service hours by calling (410) 516-8700.

For more information and list of stops by route, go to www.ts.jhu.edu. For any questions about the service, contact bluejayshuttle@jhu.edu or call (410) 516-8700 between 5:30pm and 3:45am.